

Nicholas St Cyr Ott

11531 Willow Gardens Drive, Orlando, Florida 34786

Phone: 407-496-4830

No13b@my.fsu.edu

www.linkedin.com/in/nick-ott

EDUCATION

Florida State University Tallahassee, Florida
Masters of Business Administration, Expected graduation May 2019

Florida State University Tallahassee, Florida
Bachelor of Science, Graduation Date May 2018

Majors: Real Estate and Marketing

WORK EXPERIENCE

Pool Attendant/Server, June 2015 – Present
The Ritz Carlton Grand Lakes Orlando, Florida
Collect and analyze the pool OSAT score to understand and fix related issues
Answer any guest questions, issue receipts and accept payments
Schedule reservations for cabanas, daybeds and tables at the restaurant.
Organize and implement large events for holidays such as Memorial Day and Independence Day.
Learning coach

Planner, Server, Cook, Cashier January 2013 – March 2014
Kona Dog Food Truck Windermere, Florida
Managed the customer experience from taking orders, preparing the meal, taking payment, and serving the customers.
Coordinate with other Trucks to plan and host events
Assisted in tallying the day's earnings and recording them per the owners accounting logs.
Delegate preparation procedures to fellow employees when needed.

ACTIVITIES

Zeta Beta Tau
Organize charity events such as Relay for Life, carnival for the kids and "Get On the Ball"

ZBT Financial Chair: Oversee all of organizations finances

ZBT Academic Chair: Oversee program to avoid members being placed on Academic probation

FSU Real Estate Society

Dance Marathon FSU 2015-2017

Relay for life morale captain

Skills

Proficient in Microsoft Office

Interpersonal skills

Experienced with ARGUS software

Capacity to work under pressure