KYLE B. JOHNSON

Kbj14@my.fsu.edu // https://www.linkedin.com/in/kyle-johnson-688016a2/

EDUCATION

Florida State University, Tallahassee, FL

BS in Economics & International Affairs, GPA: 3.597// Upper Division 3.65

MS in Business Analytics, GPA: 3.714

EXPERIENCE

Florida State University, Tallahassee, FL

Graduate Intern of Analytics

• Handling of large quantitative data sets from the Fitness, Group Exercise, and Marketing departments.

• Creation, collection, and manipulation of qualitative data via collaboration with Qualtrics.

• Identification of historical (separated by semester cycles) trends with implementation of forecasting, relaying this information to the appropriate department.

• Experience with the communication necessary when working as the intermediary between multiple departments in an organization

• Currently creating a classification system which matches potential clients to their ideal personal trainer, as well as other fitness programs if a trainer is not appropriate for the patron.

Graduate Assistant for MS-BA

• First semester of my assistant ship, I assisted with a team who aided Professor Lance Kerwin with tracking the "on – ball" decisions of the FSU Women's Soccer team and how each player's decisions could possibly affect the next play.

- First experience with analytics applied to a specific sport.
- Experience with the importance of live feed streams, as we had to construct a system that would work at an adequate speed as students tracked a specific player, so we could get results real time.
- Currently working on a project in the scope of clustering for NCAAF national championship pre-sale tickets.

FSU Campus Recreation, Tallahassee, FL

Personal Trainer and Group Exercise Instructor

- Learned how to manage multiple job titles while balancing being a full time student.
- Application of cliental motivation.
- Application of public speaking in front of large groups of people.

The Strip Entertainment Group, Tallahassee, FL

Customer Service, Director of VIP Services

• Learned the ability and importance of how to manage disgruntled customers in an

May 2018-Present

January 2015-Present

July 2015- March 2017

Graduating May 2019

May 2018-Present

Graduated May 2018

appropriate manner.

- Applied practice of working long unconventional hours.
- Self-directed management of large groups of people.

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EXPERIENCE CONTINUED

A-NIKS Outdoor Comfort Solutions, Oldsmar, FL

Assistant to Director of Operations

June 2014-August 2014

- Learned the process of mechanical assembly working on intricate products such as water pumps, full house mist systems, as well as other home products.
- Participation in active set up and sales to vendors on an aggregate scale while at Home shows.
- High degree of customer interaction via service calls.
- Learned the skills required for inventory processing

ORGANIZATIONAL INVOLVEMENT

- Volunteer, Marketing and Advertising (FSU Campus Rec)
- *Participant*, Marketing and Advertising (FSU Campus Rec)
- *Volunteer*, Evolve Fitness Symposium (FSU Campus Rec)
- Participant, Intramural Softball (FSU Campus Rec)

SKILLS

- Adequate in Python
- Proficient in SASS and SQL
- Proficient in R
- Proficient in SPSS Modeler
- Proficient in Tableau
- Proficient in Qualtrics
- Proficient in Microsoft Excel
- Proficient in Public Speaking
- Proficient in reading/writing in German (FSU)
- Certified Personal Trainer
- Certified CPR/First Aid Responder (Red Cross)

REFERENCES

- Available upon request
- Past/Current projects available upon request

- Fall 2014-Present May 2018-Present
- August 2018-Present August 2018-Present November 2018-Present November 2018-Present May 2018-Present Fall 2017-Present Fall 2017-Present Fall 2016-Fall 2017 December 2015-Present December 2015-Present
- May 2018-Present Fall 2017-Present Spring 2015 Fall 2014-Present